

**WHAT IS CLAIMED IS:**

- 1 1. A method of providing electronic tickets, said method  
2 comprising:  
3 receiving a ticket purchase request from a customer;  
4 receiving one or more security features from the  
5 customer;  
6 sending a ticket identifier to the customer in  
7 response to the purchase request; and  
8 storing the security features and the ticket  
9 identifier.
- 1 2. The method as described in claim 1 wherein at least  
2 one of the security features is selected from the  
3 group consisting of a photograph of the customer, a  
4 customer signature, a digital signature corresponding  
5 to the customer, a fingerprint, and a description of  
6 the customer.
- 1 3. The method as described in claim 1 wherein the  
2 security features include links to corresponding  
3 customer security images stored on a security server,  
4 the method further comprising:  
5 requesting the customer security images from the  
6 security server; and  
7 receiving the customer security images from the  
8 security server in response to the request.
- 1 4. The method as described in claim 3 wherein the request  
2 to the security server includes a merchant identifier,  
3 wherein the receiving is performed in response to the  
4 merchant identifier being found in an authorization

5 table corresponding to a customer's account stored on  
6 the security server.

1 5. The method as described in claim 1 further comprising:  
2 receiving payment information from the customer;  
3 processing a payment for an amount corresponding to  
4 the ticket, the processing using the payment  
5 information to charge a customer account; and  
6 determining whether the payment was successful,  
7 wherein the ticket identifier is sent to the  
8 customer in response to the payment being  
9 successful.

1 6. The method as described in claim 1 further comprising:  
2 sending the customer a list of merchant enabled  
3 security features, wherein the security features  
4 received from the customer corresponds to one or  
5 more merchant enabled security features.

1 7. The method as described in claim 1 further comprising:  
2 sending ticket information to the customer along with  
3 the ticket identifier, the ticket information  
4 including a ticket layout.

1 8. The method as described in claim 7 further comprising:  
2 receiving a printed ticket from the customer, the  
3 printed ticket formatted according to the ticket  
4 layout, the printed ticket including the ticket  
5 identifier and the security features.

1 9. An information handling system comprising:  
2 one or more processors;  
3 a memory accessible by the processors;

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4 a network interface for communicating with other  
5 information handling systems;  
6 one or more nonvolatile storage areas accessible by  
7 the processors; and  
8 an electronic ticket tool to provide electronic  
9 tickets, the electronic ticket tool including:  
10 means for receiving a ticket purchase request  
11 from a customer through the network  
12 interface;  
13 means for receiving one or more security features  
14 from the customer through the network  
15 interface;  
16 means for sending a ticket identifier to the  
17 customer in response to the purchase  
18 request; and  
19 means for storing the security features and the  
20 ticket identifier in one of the nonvolatile  
21 storage areas.

- 1 10. The information handling system as described in claim  
2 9 further comprising:  
3 means for receiving payment information from the  
4 customer;  
5 means for processing a payment for an amount  
6 corresponding to the ticket, the processing using  
7 the payment information to charge a customer  
8 account; and  
9 means for determining whether the payment was  
10 successful, wherein the ticket identifier is sent  
11 to the customer in response to the payment being  
12 successful.

1 11. The information handling system as described in claim  
2 9 wherein at least one of the security features is  
3 selected from the group consisting of a photograph of  
4 the customer, a customer signature, a digital  
5 signature corresponding to the customer, a  
6 fingerprint, and a description of the customer.

1 12. The information handling system as described in claim  
2 9 wherein the security features include links to  
3 corresponding customer security images stored on a  
4 security server, the information handling system  
5 further comprising:  
6 means for requesting the customer security images from  
7 the security server; and  
8 means for receiving the customer security images from  
9 the security server in response to the request.

1 13. A computer program product stored on a computer  
2 operable medium for providing electronic tickets, said  
3 computer program product comprising:  
4 means for receiving a ticket purchase request from a  
5 customer;  
6 means for receiving one or more security features from  
7 the customer;  
8 means for sending a ticket identifier to the customer  
9 in response to the purchase request; and  
10 means for storing the security features and the ticket  
11 identifier.

1 14. The computer program product as described in claim 13  
2 wherein at least one of the security features is  
3 selected from the group consisting of a photograph of

4 the customer, a customer signature, a digital  
5 signature corresponding to the customer, a  
6 fingerprint, and a description of the customer.

1 15. The computer program product as described in claim 13  
2 wherein the security features include links to  
3 corresponding customer security images stored on a  
4 security server, the computer program product further  
5 comprising:  
6 means for requesting the customer security images from  
7 the security server; and  
8 means for receiving the customer security images from  
9 the security server in response to the request.

1 16. The computer program product as described in claim 15  
2 wherein the request to the security server includes a  
3 merchant identifier, wherein the receiving is  
4 performed in response to the merchant identifier being  
5 found in an authorization table corresponding to a  
6 customer's account stored on the security server.

1 17. The computer program product as described in claim 13  
2 further comprising:  
3 means for receiving payment information from the  
4 customer;  
5 means for processing a payment for an amount  
6 corresponding to the ticket, the processing using  
7 the payment information to charge a customer  
8 account; and  
9 means for determining whether the payment was  
10 successful, wherein the ticket identifier is sent  
11 to the customer in response to the payment being  
12 successful.

1 18. The computer program product as described in claim 13  
2 further comprising:  
3 means for sending the customer a list of merchant  
4 enabled security features, wherein the security  
5 features received from the customer corresponds  
6 to one or more merchant enabled security  
7 features.

1 19. The computer program product as described in claim 13  
2 further comprising:  
3 means for sending ticket information to the customer  
4 along with the ticket identifier, the ticket  
5 information including a ticket layout.

1 20. The computer program product as described in claim 19  
2 further comprising:  
3 means for receiving a printed ticket from the  
4 customer, the printed ticket formatted according  
5 to the ticket layout, the printed ticket  
6 including the ticket identifier and the security  
7 features.

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